

Breakfast Waiting Staff

Essential:

Previous experience of waiting in a service driven environment

Keen interest in food and drink

Driven to provide exceptional customer service

Have attention to detail and be a committed team player

Preferred:

Driving Licence – Isle of Skye can be a remote island so it is preferable the candidate can drive to arrive at work in a timely fashion

Duties:

The Breakfast Waiting Staff are a key part of the guest experience at Edinbane Lodge as the successful candidate will be responsible for welcoming and providing exceptional service to our guests each morning of their stay. We are seeking a positive and organised individual with attention to detail who is keen to expand their knowledge and experience in a relaxed fine, dining environment. We are a small team at Edinbane Lodge, so the successful candidate must have a team approach but also be able to adapt and support in other areas of the business if necessary.

This role will be across 5 days including weekends.

- Be responsible for the timely set up of breakfast service each morning to ensure the restaurant is ready for start of service
- Ensure the restaurant area has been cleaned before and after service including dusting, polishing, placing of cutlery, crockery and utensils, polishing glasses, placing napkins etc
- General cleaning including customer facilities and maintaining food service areas, corridors etc
- Take Breakfast orders from guests efficiently and correctly
- Be able to communicate with the Kitchen team of guest orders and specific requests
- To attend all relevant training courses as suggested by Management
- Assist with the Check Out of guests in Reception when necessary
- To deal with any customer complaints in an efficient manner and ensure they are communicated with management in a timely and discreet fashion
- Comply with Health & Safety regulations including the Food Safety Act 1990